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To: Examiner Hung T. Vy

From: Gordon K. Harris, Jr., Reg. No. 28,615

Fax:
(571) 273-8300

Pages: 7 + cover

Phone: (571) 272-1954

Date: December 19, 2007

Group Art Unit: 2163

Re: Application No. 10/757,917

See the attached Response To Notice Of Informal Application in response to the Notice mailed 8/14/2004.

I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office (Fax No. (571) 273-8300) on December 19, 2007.

Susan J. Sidwell



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**RECEIVED
CENTRAL FAX CENTER****DEC 19 2007****PATENT****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Application No.: 10/757,917
Filing Date: January 14, 2004
Applicant: Daniel D. Snow
Group Art Unit: 2163
Examiner: Hung T. Vy
Title: METHOD AND ARRANGEMENT FOR AUTOMATED
PROVISION OF SERVICE HINTS
Attorney Docket: 706807US1

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

RESPONSE TO NOTICE OF INFORMAL APPLICATION

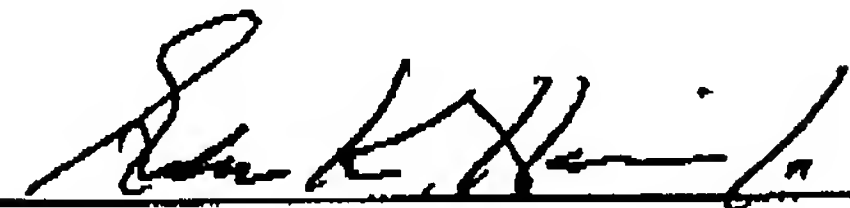
In response to the Office Action mailed August 18, 2004, enclosed is a Substitute Declaration (two originals – one for each inventor). The citizenship of each inventor is identified in compliance with 37 CFR 1.63. Also enclosed is a copy of said Notice.

This response to the Notice Of Informal Application was not previously responded to - as the Notice was only recently discovered while viewing PAIR for this application. It is identified on PAIR as "miscellaneous internal document. There was no

Office Action with this same date. We have no record of the Notice ever being received in our office.

Respectfully submitted,

Dated: December 19, 2007

By: 
Gordon K. Harris, Jr.
Reg. No. 28615

Ralph Edwin Smith
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| APPLICATION NUMBER | FILING OR 371 (c) DATE | FIRST NAMED APPLICANT | ATTORNEY DOCKET NUMBER |
|--------------------|------------------------|-----------------------|------------------------|
| 10/757,917 | 01/14/2004 | Daniel D. Snow | 706807US1 |

CONFIRMATION NO. 5126

Ralph E. Smith
 DaimlerChrysler Intellectual Capital Corporation
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 800 Chrysler Drive East
 Auburn Hills, MI 48326-2757

FORMALITIES LETTER



OC000000013569835

Date Mailed: 08/18/2004

NOTICE OF INFORMAL APPLICATION

This application is considered to be informal since it does not comply with the regulations for the reason(s) indicated below. The period within to correct the informalities noted below and avoid abandonment is set in the accompanying Office action.

Items Required To Avoid Processing Delays:

The item(s) indicated below are also required and should be submitted with any reply to this notice to avoid further processing delays.

- A new oath or declaration, identifying this application number is required. The oath or declaration does not comply with 37 CFR 1.63 in that it:
- does not identify the citizenship of each inventor.

Replies should be mailed to: Mail Stop Missing Parts
 Commissioner for Patents
 P.O. Box 1450
 Alexandria VA 22313-1450

*A copy of this notice **MUST** be returned with the reply.*

B. To
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